



CUSTOMER NOTICE

With the endorsement of the Central Bank of Kenya (CBK), Chase Bank Limited (In Receivership) ("Chase Bank (IR)) has today, 27th April 2016, resumed operations under the management of the Kenya Deposit Insurance Corporation (KDIC) duly appointed manager - KCB Bank Kenya Limited.

Minimum operations will be undertaken during the receivership period. All Chase Bank Limited's (In Receivership) 57 branches across the country will however be accessible to all our customers, allowing them to make deposits, withdrawals and similar transactions which can also be accessed through alternative channels such as Mobile and Online Banking.

Chase Bank Limited (In Receivership) customers will have immediate access to their deposits up to a maximum of Kenya Shillings One Million Only (Kes. 1,000,000/=) per customer. Any new deposits made after Wednesday, 27th April 2016 will be made available in full to the customer. Deposit accounts are defined as Savings, Current and Fixed Deposit Receipt accounts.

We recognize the fact that you, our customers, have been regrettably inconvenienced over the last two weeks since Chase Bank Limited (In Receivership) was placed under receivership. Chase Bank Limited (In Receivership) will continue to maintain the same operating hours and give you an even better banking experience.

We are thankful to you, our esteemed customers, for your continued support during this period and we are looking forward to the next phase of our journey with you.

Further queries can be directed to atyourservice@chasebank.co.ke or our contact center on 0730 175 000, 0709 800 000.

We can also be reached on Facebook: [Chasebankkenya-IR](https://www.facebook.com/Chasebankkenya-IR) or Twitter [@Chasebankkenya](https://twitter.com/Chasebankkenya) (IR)

The Manager
Chase Bank Limited (In Receivership)
KCB Bank Kenya Limited